



LEADERSHIP & SPOKESPERSONS

John Biver - President & CEO

John is the founder, President and CEO of Eagle Point Software Corporation. An entrepreneur at heart, John's role at Eagle Point involves working with the Management Team to define the organization's overall vision. Additionally, John works directly with strategic partners and key customers to make sure Eagle Point's products and services bring them true value. John was formerly the Vice President of the Civil Engineering Division and was responsible for all Sales, Marketing, Research & Development, and Customer Service and Support. He played an instrumental role in helping the company grow, and eventually assumed his current role. John's business passion centers on leading organizational change for the sake of improvement. As a visionary leader, John's natural thought process focuses on what could be, as opposed to what is.

Early in his career, John spent five years as a Professional Engineer working in the consulting engineering field. These experiences as a design engineer led John to his interests in computers, software, and process improvement. John graduated in 1978 with a Bachelor of Science in Civil Engineering from the University of Wisconsin-Platteville.

Steve Biver - COO/Director of Solution Development

Steve has a dual role as he works with the Eagle Point team leads to both guide operations as well as the strategic decisions and actions of the company. He joined the company in 2006 and has held a wide range of roles, including Support Engineer, Training Engineer, Technical Services Team Lead, Channel Partner Manager, Director of Sales & Marketing, Director of Solution Development, and COO. Over the years at Eagle Point, Steve has provided technical support, conducted customer software training and implementations, managed technical staff, created the partner channel, directed sales & marketing, and led product development. He now works closely to ensure the company is on track with its development roadmap, engages with large customers, and puts his strategic prowess to work by guiding the company's overall direction.

Steve has a strong engineering background and has been in the AEC

industry since 2003. He has spoken both domestically and abroad at many trade shows over the years, including at Autodesk University. He holds a Civil Engineering degree from Iowa State University.

Amanda Wachendorf - Customer Success Team Lead

Amanda has assisted organizations as they successfully navigate change for more than a decade. She has developed and now leads a team of customer success managers for Eagle Point's Pinnacle Series, the leading AEC learning and productivity platform. Amanda and her team work diligently with premier Architectural, Engineering, and Construction firms worldwide to fully leverage their design solutions and support remote working teams. She has hosted numerous live learning events for some of the world's largest and most cutting-edge firms. Amanda continues to guide both her team and Eagle Point customers to facilitate change management and work to achieve organizational goals in close partnership with Autodesk and the world's leading Autodesk Partners.

Amanda started her career in the healthcare industry and carries a bachelor's degree in social work from Clarke University.

Bianca Holtier Coury - Construction Technology Manager

Bianca is responsible for the content creation and curation of the construction library and alignment of technology for Eagle Point's flagship e-learning system known as Pinnacle Series. She built out the complementary solutions to bolster the Autodesk Construction Cloud suite of offerings. Bianca is driven to enhance the way companies do business by developing relevant content that will promote project teams to optimize, upskill, and embrace the right digital tools to accelerate daily operations. She has more than 15 years of experience in construction project management in residential and commercial verticals, procurement, and urban planning, alongside a strong concentration in technology, business development, and sustainable initiatives. Bianca has been featured in several publications and appeared as a guest on several construction podcasts and speaker panels, most recently teaming up with Skanska, LendLease, KPF, and The Walsh Group for Trends to Follow in 2021.

A LEED Green Associate, Bianca currently serves as the Director of Partnerships for the Construction Progress Coalition. Bianca holds a bachelor's degree in Urban Design and Architecture Studies from New York University.

Mike Ivanov – Content Development Team Lead

Mike oversees internal and external content development for Eagle Point, curating and managing its existing content library. Mike helps address customer content needs and requests and works with the internal teams to deliver the best, most usable formats possible. Mike develops new content resources and improves the existing library. He brings experience in content management, development, and digital learning and manages the growing need for new content to help partners, customers, and Eagle Point teammates. Mike has extensive experience with digital learning, adaptive learning, print and digital content development, pedagogical methods, higher education content development standards, and teaching experience. He's worked with nationally recognized education experts designing learning resources and materials.

Previously, Mike published the leading higher education textbooks and digital materials in subjects like Geology, Geography, GIS, and Environmental Science, and was part of a team awarded the Product of the Year (Alex Chemistry). He holds a Bachelor of Science in Chemistry from Loras College and a Doctorate of Chemistry from the University of Iowa.

Chad Close - Building Technology Manager

Chad creates and curates building design technology-related content for Eagle Point's Pinnacle Series platform. He provides training for customers implementing architectural and engineering software in their organizations. Chad helps customers improve the use of their expensive and complex design software through training and consultation and provides quality assurance assistance for fellow content producers. He also stays on top of industry trends and common problems that customers face. He received raving reviews for BIM 360 content for Autodesk and has conducted large live training events throughout his career.

Chad has more than 20 years of experience with architectural and engineering software and spent more than a decade directly helping organizations transition and fully adopt new technologies. Chad studied at Parkland Community College and the University of Illinois.

Don Quinn - Infrastructure Technology Manager

Don is a civil technology specialist and key member of the Eagle Point content team. In his role, Don authors workflows and training materials centered on infrastructure technology. He creates a wide array of training videos, and hosts live events to educate and train others on how to use technology. He also performs customized training. A problem-solver, Don provides technical support and insight, and has worked in multiple departments and served in many different roles at Eagle Point. He has

more than 25 years of experience with Autodesk products, specifically in the Infrastructure sector (Civil 3D, AutoCAD, InfraWorks, Dynamo, BIM 360, Recap, and more), as well as Bentley products (Microstation, OpenRoads).

A past presenter at Autodesk University, Don holds a Bachelor of Science in Civil Engineering from the University of Wisconsin-Platteville and is a certified Civil 3D Professional.